

2020 Rate Price Guide & Policies (all prices before taxes)

Typical Services

<p>Quote/Estimate – of Equipment or Service Needs. If Baham Labs services are used, this amount will be credited to service fees.</p>	<p>\$25 or 10% of total estimate if over \$700* (excludes PCs)</p>
<p>Consultation Only – Technical Advisement, Network Design</p>	<p><i>Individually Quoted</i></p>
<p>Training Class – Group Training, or Tutoring</p>	<p><i>Individually Quoted</i></p>
<p>System checkups – Includes Spyware immunization, registry optimization tactics, registry check, driver updates, & loading Windows Updates if needed. May include recommendations</p>	<p>\$120 <i>per system</i></p>
<p>Virus & Malware Removal – Includes all of the above plus special virus or spyware removal using advanced techniques or some Data Recovery. May include recommendations & require system to be picked up and returned when completed.</p>	
<p>Hardware maintenance – Labor fees for Physical repairs on a system, also includes all of the above</p>	<p>\$175 <i>per system, plus cost of hardware components</i> (<i>hardware prices depend on market values</i>)</p>
<p>Data Recovery* – Includes recovery from magnetic media (Disks or Hard Drives) or optical media (CDs / DVDs) to the best of our ability. *When Data Recovery provided exclusively by Baham Laboratories. If special recovery service required, such as a dust free clean room, additional costs may apply.</p>	<p>\$175 <i>per system, plus cost of hardware components if needed</i> (<i>hardware prices depends on market values</i>)</p>
<p>Emergency Same Day Service – Any of the above plus this fee in the event of a same day / non-appointment emergency.</p>	<p>\$200 (<i>May include this fee, and/or any of the above fees in addition to this fee based on the amount of work required by the customer</i>)</p>
<p>Network Installation – May include network configuration, wiring or wireless installation, & security measures.</p>	<p>Individually Quoted</p>
<p>Travel Fees Baton Rouge or New Orleans Area House Calls or On Site Service \$20 Other In-state Travel Fees\$20+</p>	
<p>No Data Loss & Privacy policy – Every effort will be taken to save any data stored on computer systems being repaired. No personal data will be deleted unless specified by the system’s owner or user. All data stored on computers being repaired is considered private, and will not be shared, viewed, or spoken of to anyone other than the system’s owner or user.</p>	
<p>Note: Technician may adjust prices <i>fairly</i> based on the amount of work required.</p>	
<p>Other Services:</p> <ul style="list-style-type: none"> • VHS to DVD conversion = \$20 per tape • Vinyl Record to Compact Disc, MP3, or iPod formats = \$20 per Record 	
<p>NEW Professional Video Photography & Production:</p> <ul style="list-style-type: none"> • Business/Organization Video Commercial. Includes on site filming, video editing, title graphics, & assistance with social media upload = \$249 • Short films or feature length filming = <i>Individually Quoted.</i> 	
<p>Computer Retention & Late Fee Policy: Systems not picked up after customer has been notified become the property of Baham Labs after 60 days. Fees not received at time of completion may have a \$5 delayed payment fee added, and are considered late after seven calendar days in which a \$10 late fee will be applied.</p>	