

2010 Flat Rate Price Guide & Policies

<p>Quote/Estimate – of Equipment or Service Needs. If Baham Labs services are used, this amount will be credited to service fees.</p>	<p>\$25.00 or 10% of total estimate if over \$700* (excludes PCs)</p>						
<p>Quick System Check & Tune Up – Includes a check to make sure system is running normally; may include recommendations Phone Support/Online-Remote – Tech support via phone or online remote (Not Billed: Questions, suggestions, comments)</p>	<p>\$45.00 <i>per system</i></p>						
<p>System checkup – Includes Spyware immunization, registry optimization tactics, registry check, driver updates, & loading Windows Updates if needed. May include recommendations</p>	<p>\$65.50 <i>per system</i></p>						
<p>Virus or Spyware Removal – Includes all of the above plus virus or spyware removal. Minor Data Recovery may be included in this price. May include recommendations & require system to be picked up and returned when completed.</p>	<p>\$87.50 <i>per system</i></p>						
<p>Advanced Virus or Spyware Removal – Includes all of the above plus special virus or spyware removal using advanced techniques or some Data Recovery. May include recommendations & require system to be picked up and returned when completed.</p>	<p>\$100.00 <i>per system</i></p>						
<p>Hardware maintenance – Labor fees for Physical repairs on a system, also includes all of the above</p>	<p>\$150.00 <i>per system, plus cost of hardware components</i> (<i>hardware prices depend on market values</i>)</p>						
<p>Advanced Data Recovery – Includes recovery from magnetic media (Disks or Hard Drives) or optical media (CDs / DVDs) to the best of our ability. CD or DVD provided with any recoverable data.</p>	<p>\$150.00 <i>per system, plus cost of hardware components if needed</i> (<i>hardware prices depends on market values</i>)</p>						
<p>Emergency Same Day Service – Any of the above plus this fee in the event of a same day / non-appointment emergency.</p>	<p>\$150 <i>per system</i>, \$200 on Fridays / weekend days (<i>May include this fee, and/or any of the above fees in addition to this fee based on the amount of work required by the customer</i>)</p>						
<p>Network Installation – May include network configuration, wiring or wireless installation, & security measures.</p>	<p>Individually Quoted</p>						
<p>Travel Fees</p> <table style="width: 100%; border: none;"> <tr> <td style="padding-left: 20px;">Baton Rouge House Calls & On Site Service</td> <td style="text-align: right; padding-left: 10px;">\$6.00</td> </tr> <tr> <td style="padding-left: 20px;">New Orleans House Calls & On Site Service</td> <td style="text-align: right; padding-left: 10px;">\$10.00</td> </tr> <tr> <td style="padding-left: 20px;">Other In-state Travel Fees</td> <td style="text-align: right; padding-left: 10px;">\$20.00</td> </tr> </table> <p style="font-size: small; margin-top: 5px;">(Other travel fees may apply for distances over 90 miles from Baton Rouge Metro Area.)</p>	Baton Rouge House Calls & On Site Service	\$6.00	New Orleans House Calls & On Site Service	\$10.00	Other In-state Travel Fees	\$20.00	
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<p>No Data Loss & Privacy policy – Every effort will be taken to save any data stored on computer systems being repaired. No personal data will be deleted unless specified by the system's owner or user. All data stored on computers being repaired is considered private, and will not be shared, viewed, or spoken of to anyone other than the system's owner or user.</p>							
<p>Note: Technician may adjust prices <i>fairly</i> based on the amount of work required.</p>							
<p>Computer Retention Policy: Systems not picked up after customer has been notified become the property of Baham Labs after 90 days.</p>							